01-02-02

UTILITY PATENT APPLICATION TRANSMITTAL (New Nonprovisional Applications Under 37 CFR § 1.53(b))

Attorney Docket No.

01-PAN-05

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is the patent application of () application identifier or (X) first named inventor, Earl D. Cox, ent ADAPTIVE FEEDBACK CONTROL IN E-SERVICE MANAGEMENT, for a(n):

Original Facility Application.
) Continuing Application (prior application not abandoned): () Continuation () Divisional () Continuation-in-part (CIP) of prior application No:
nclosed are:
(X) Specification; 28 Total Pages. (X) Drawing(s); 8 Total Sheets.
(X) Oath or Declaration:
(X) A Newly Executed Combined Declaration and Power of Attorney:
() Signed. () Unsigned. (X) Partially Signed.
() A Copy from a Prior Application for Continuation/Divisional (37 CFR § 1.63(d)).
() Incorporation by Reference. The entire disclosure of the prior application, from which a copy of the
oath or declaration is supplied, is considered as being part of the disclosure of the accompanying
application and is hereby incorporated herein by reference.
 Signed Statement Deleting Inventor(s) Named in the Prior Application. (37 CFR § 163(d)(2)).
(X) Power of Attorney. (X) Return Receipt Postcard.
() Associate Power of Attorney. (X) A Check in the amount of \$ 370.00 for the Filing Fe
() Preliminary Amendment. () Information Disclosure Statement and Form PTO-1449.

(X) A Duplicate Copy of this Form for Processing Fee Against Deposit Account. () A Certified Copy of Priority Documents (if foreign priority is claimed).

(X) Applicant claims small entity status.

Other:

(V) Original Patent Application

		CLAIMS AS FILED		
FOR	NO. FILED	NO. EXTRA	RATE	FEE
Total Claims	2	0	\$9.00	\$ 0.00
Independent Claims	2	0	\$42.00	\$ 0.00
Multiple Dependent Cla	\$0.00			
Assignment Recording Fee				\$0.00
Basic Filing Fee				\$370.00
			Total Filing Fee	\$ 370.00

pursuant to 37 CFR § 1.25. At any time during the pendency Charge \$ to Deposit Account of this application, please charge any fees required or credit any overpayment to Deposit Account 500375.

Respectfully submitted,

nee Michelle Larson, Attorney of Record, Reg.

No.36193 Date: 10/26/01

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I hereby certify that this is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated below and is addressed to:

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